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December 30, 2010

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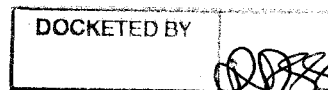
Via Hand Delivery

Arizona Corporation Commission

DOCKETED

DEC 30 2010

Chief Clerk  
Docket Office  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2927



Re: In the Matter of the application of Telesphere Access, LLC for approval of a Certificate of Convenience and Necessity to Provide Resold Long Distance, Local Exchange, Facilities-Based Long Distance and Local Exchange Telecommunications Service. Docket No. T-20675A-09-0214

To Whom It May Concern:

Pursuant to ALJ Kinsey's December 7, 2010 order, Telesphere Access, LLC ("Telesphere") provides an original and thirteen (13) copies of the following response to Mr. Charles Eastwood's public comments filed on December 2, 2010. Telesphere understands the Commission's concerns regarding the issues raised by Mr. Eastwood and is engaged in an internal investigation to gather the facts and make a determination for future action.

At this point, Telesphere believes that there are three main aspects of Mr. Eastwood's public comments that warrant a specific response, as required by the order: (1) filing of the "locksmith scammer" lawsuit, (2) contacting Telesphere to demand termination of certain communications services and (3) Telesphere's providing telephone numbers to certain defendants named in his lawsuit. Telesphere is certainly willing to provide specific responses to other issues should the Commission so request.

Mr. Eastwood states that he has filed a lawsuit relating to "locksmith scammers". Telesphere is aware of the lawsuit and has fulfilled any and all obligations in connection therewith (including providing consent to defendant 360 Networks' subpoena response). Telesphere has advised Mr. Eastwood that it believes it would be inappropriate to discuss the lawsuit with Mr. Eastwood, or respond to Mr. Eastwood with regard to specific

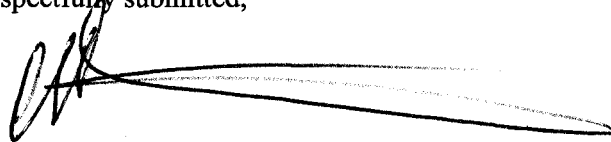
aspects of the lawsuit, and has no comment at this point on the litigation or merits of the underlying claims relating to allegations of consumer fraud or violation of Arizona law. Telesphere is not a named party to the litigation, but will continue to cooperate with the court as the case goes forward.

Mr. Eastwood states that he contacted Telesphere on November 30, 2010. Telesphere can confirm that Mr. Eastwood contacted the company on that date and several times thereafter. On the November 30<sup>th</sup> telephone call with Telesphere's legal counsel, Michael Targett, Mr. Eastwood explained his position and made demands that Telesphere terminate service to certain of its customers that are named in the locksmith scammer lawsuit. Mr. Eastwood further threatened to file a complaint in the present docket if Telesphere did not immediately accept his demands. Mr. Eastwood was verbally abusive on the phone with several of Telesphere's employees and continued to contact Telesphere employees with unreasonable demands and threats. On advice of counsel, Telesphere's human resource department issued a general warning to all employees to avoid any contact or discussion with Mr. Eastwood.

Mr. Eastwood states that Telesphere provides communications services, including telephone numbers and directory listings, to certain of its customers that are named in his lawsuit. Telesphere acknowledges and has confirmed this fact. However, due to confidentiality restrictions in its contracts with customers and carriers, and to its obligations to protect CPNI, the company has not provided any further information relating to such customers or their accounts. It is important to note that Telesphere has stated clearly to Mr. Eastwood that it will, and continues to, investigate any improper or alleged fraudulent use of its network or services and will take any and all appropriate action.

Please advise if the Commission would like any further information regarding this or other issues regarding Telesphere's pending application in this docket.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Clark Peterson', followed by a long horizontal line extending to the right.

Clark Peterson  
Chief Executive Officer, Telesphere Networks Ltd.

cc: Maureen A. Scott (via email [mscott@azcc.gov](mailto:mscott@azcc.gov))  
Michael Targett